DP of NSDL: Frontline Stock Brokers Private Limited

Investor Complaint Data Annexure-B

Data for every month ending May 2025

| S.N. | Received from | Carried forward from previous month | Received during the month | Total pending | Resolved* | Pending at the end of the month** | | Average Resolution Time (in Days)^ |
|------|-----------------------------|---|------------------------------------|------------------|-----------|---|---------------------------------------|---|
| | | | | | | Pendingf orlessth an3mon ths | Pending formore than3m onths | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7A | 7B | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources(if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

<u>DP of NSDL</u> <u>Trend of monthly disposal of complaints:</u> <u>Data for every month ending May 2025:</u>

| S.N. | Month | Carried Forward from previous month | Received | Resolved* | Pending** |
|------|---------------|-------------------------------------|----------|-----------|-----------|
| 1 | April2023 | 0 | 0 | 0 | 0 |
| 2 | May2023 | 0 | 0 | 0 | 0 |
| 3 | June2023 | 0 | 0 | 0 | 0 |
| 4 | July2023 | 0 | 0 | 0 | 0 |
| 5 | August2023 | 0 | 0 | 0 | 0 |
| 6 | September2023 | 0 | 0 | 0 | 0 |
| 7 | October2023 | 0 | 0 | 0 | 0 |
| 8 | November2023 | 0 | 0 | 0 | 0 |
| 9 | December2023 | 0 | 0 | 0 | 0 |
| 10 | January2024 | 0 | 0 | 0 | 0 |
| 11 | February2024 | 0 | 0 | 0 | 0 |
| 12 | March2024 | 0 | 0 | 0 | 0 |
| 13 | April2024 | 0 | 0 | 0 | 0 |
| 14 | May2024 | 0 | 0 | 0 | 0 |
| 15 | June2024 | 0 | 0 | 0 | 0 |
| 16 | July2024 | 0 | 0 | 0 | 0 |
| 17 | August2024 | 0 | 0 | 0 | 0 |
| 18 | September2024 | 0 | 0 | 0 | 0 |
| 19 | October2024 | 0 | 0 | 0 | 0 |
| 20 | November2024 | 0 | 0 | 0 | 0 |
| 21 | December2024 | 0 | 0 | 0 | 0 |
| 22 | January 2025 | 0 | 0 | 0 | 0 |
| 23 | February 2025 | 0 | 0 | 0 | 0 |
| 24 | March 2025 | 0 | 0 | 0 | 0 |
| 25 | April 2025 | 0 | 0 | 0 | 0 |
| 26 | May 2025 | 0 | 0 | 0 | 0 |
| 27 | June 2025 | 0 | 0 | 0 | 0 |
| | GrandTotal | 0 | 0 | 0 | 0 |

^{*}Should include complaints of previous months resolved in the current month, if any.

Complaint in the current month divided by total number of complaints resolved in the current month.

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each

<u>DP of NSDL</u> <u>Trend of annual disposal of complaints:</u>

| S.N. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|------|---------|--|--------------------------------|--------------------------------|--------------------------------------|
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 0 |
| 6 | 2022-23 | 0 | 0 | 0 | 0 |
| 7 | 2023-24 | 0 | 0 | 0 | 0 |
| 8 | 2024-25 | 0 | 0 | 0 | 0 |
| 9 | 2025-26 | 0 | 0 | 0 | 0 |